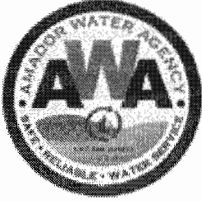


A Public Agency

RECEIVED 6/3/13



12800 Ridge Road, Sutter Creek, CA 95685-9630 • www.amadorwater.org • OFFICE: (209) 223-3018

FAX: (209) 257-5281

May 31, 2013

Dear Agency Customer:

Enclosed you will find information on the Agency's proposed Agency-Wide Rate Restructure.

Unfortunately, our billing service inadvertently put the wrong information in with your most recent bill. The enclosed flyer provides the correct information for your area. We apologize for the error and misinformation provided to you.

If you have any questions on how the proposed rate restructure affects you personally, please contact our customer service department at 223-3018.

Sincerely,

Karen Gish  
HR/Office Manager

## Amador Water System Current & Proposed Water Rates for a Typical Single Family Home\*

### SERVICE CHARGE

	Current	Proposed
Monthly Service Charge	\$25.13	\$12.70
Monthly Debt Service**		\$13.02
<b>Total Service Charge</b>	<b>\$25.13</b>	<b>\$25.72</b>

### WATER USAGE

Water Usage Rate (0-10 Units)	\$1.89	\$1.92
Water Usage Rate (11-40 Units)	\$1.89	\$2.40
Water Usage Rate (> 40 Units)	\$1.89	\$3.00

(1 Unit = 748 gallons of water)

### EXAMPLE

#### Monthly Water Bills for Typical Customer\*\*\*

Month	Water Use (Units)	Current	Proposed	Change
Jan	5	\$34.58	\$35.32	\$0.74
Feb	4	\$32.69	\$33.40	\$0.71
Mar	5	\$34.58	\$35.32	\$0.74
Apr	6	\$36.47	\$37.24	\$0.77
May	8	\$40.25	\$41.08	\$0.83
Jun	10	\$44.03	\$44.92	\$0.89
Jul	18	\$59.15	\$64.12	\$4.97
Aug	20	\$62.93	\$68.92	\$5.99
Sep	18	\$59.15	\$64.12	\$4.97
Oct	17	\$57.26	\$61.72	\$4.46
Nov	8	\$40.25	\$41.08	\$0.83
Dec	6	\$36.47	\$37.24	\$0.77

\*5/8" meter, treated water service

\*\* For loans on infrastructure and operating deficits

\*\*\* Typical median usage measured in Units, based on AWS service area monthly billing records (i.e., half of AWS customers use more water, half of AWS customers use less).

**We value you as a customer and we are  
committed to excellent customer service and  
safe, reliable water for Amador County.**

Visit the Agency website, [www.amadorwater.org](http://www.amadorwater.org),  
for the complete Water Rate Study and proposed water  
rates for all four AWA water service areas  
or call AWA Customer Service, 209-223-3018.